



PROFESSIONAL
INDUSTRY LEADING
24/7 SERVICE
RAPID RESPONSE
ALARM & CCTV MONITORING

arc MONITORING

Arc Monitoring Ltd

CCTV Monitoring & Alarm Receiving Centre

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Why choose Arc?



NSI Gold Approved Category II CCTV Monitoring & Alarm Receiving Centre

Arc is BS5979 & BS8418 accredited

Arc is ISO 9001 approved

Arc partners with professional Installers across the UK & Ireland

Professional, Comprehensive Support

Because Arc is independent, we work with installers, not in competition with them. Our in-house technical team will support your engineering team, & our field based sales force can help you win more business by supporting you at the quotation & tender stage. Additionally, we have a strong administration department who are commercially minded, responsive & competent. They will ensure you are kept up-to-date with your sites' activity, 7 days a week.

Team Arc

Your own Account Manager

All control room staff fully SIA licensed

Technically competent

Design service

Alarm Monitoring

Engineer mobile web portal

Remote Web portal for site update access

Remote reset

Police calling with URN

Key holder response available

Daily Activity Reporting - 7 days a week

Late to Close / Early to Open reporting

Grade 2, Grade 3 and Grade 4 systems supported

Single & dual path signalling types supported:



CCTV Monitoring

Full monitored service, including access control & ePatrols

Comprehensive multiprotocol device list

Detector driven & video analytic systems supported

Nightly integrity & connectivity check to all sites

Comprehensive commissioning process & lighting reports

Daily Exception Reporting

Bespoke service

