



**PROFESSIONAL**  
**INDUSTRY LEADING**  
**24/7 SERVICE**  
**RAPID RESPONSE**  
**ALARM & CCTV MONITORING**

# arc MONITORING



**Arc Monitoring Ltd**  
**CCTV Monitoring & Alarm Receiving Centre**  
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**Arc Monitoring Ltd**, Unit 9 Brabazon Office Park, Golf Course Lane, Bristol, BS34 7PZ  
Company Registration Number 03862866. Registered in England & Wales.

## Why choose Arc?

NSI Gold Approved Category II CCTV Monitoring & Alarm Receiving Centre

Arc is BS5979 & BS8418 accredited

Arc is ISO 9001 approved

Arc partners with professional Installers across the UK & Ireland

### Professional, Comprehensive Support

Because Arc is independent, we work with installers, not in competition with them. Our in-house technical team will support your engineering team, & our field based sales force can help you win more business by supporting you at the quotation & tender stage. Additionally, we have a strong administration department who are commercially minded, responsive & competent. They will ensure you are kept up-to-date with your sites' activity, 7 days a week.

### Team Arc

Your own Account Manager

All control room staff fully SIA licensed

Technically competent

Design service



### Alarm Monitoring

Engineer mobile web portal

Remote Web portal for site update access

Remote reset

Police calling with URN

Key holder response available

Daily Activity Reporting - 7 days a week

Late to Close / Early to Open reporting

Grade 2, Grade 3 and Grade 4 systems supported

Single & dual path signalling types supported:



### CCTV Monitoring

Full monitored service, including access control & ePatrols

Comprehensive multiprotocol device list

Detector driven & video analytic systems supported

Nightly integrity & connectivity check to all sites

Comprehensive commissioning process & lighting reports

Daily Exception Reporting

Bespoke service

