THE DUALCOM PRO RANGE

Unrivalled management tools for your professional alarm signalling base

arc MONITORING

DualCom Pro offers Installers easier, faster installation of professional signalling systems with even greater resilience. It also provides access to CSL Live, our brand new device management portal, as well as the My Base App. The range includes:
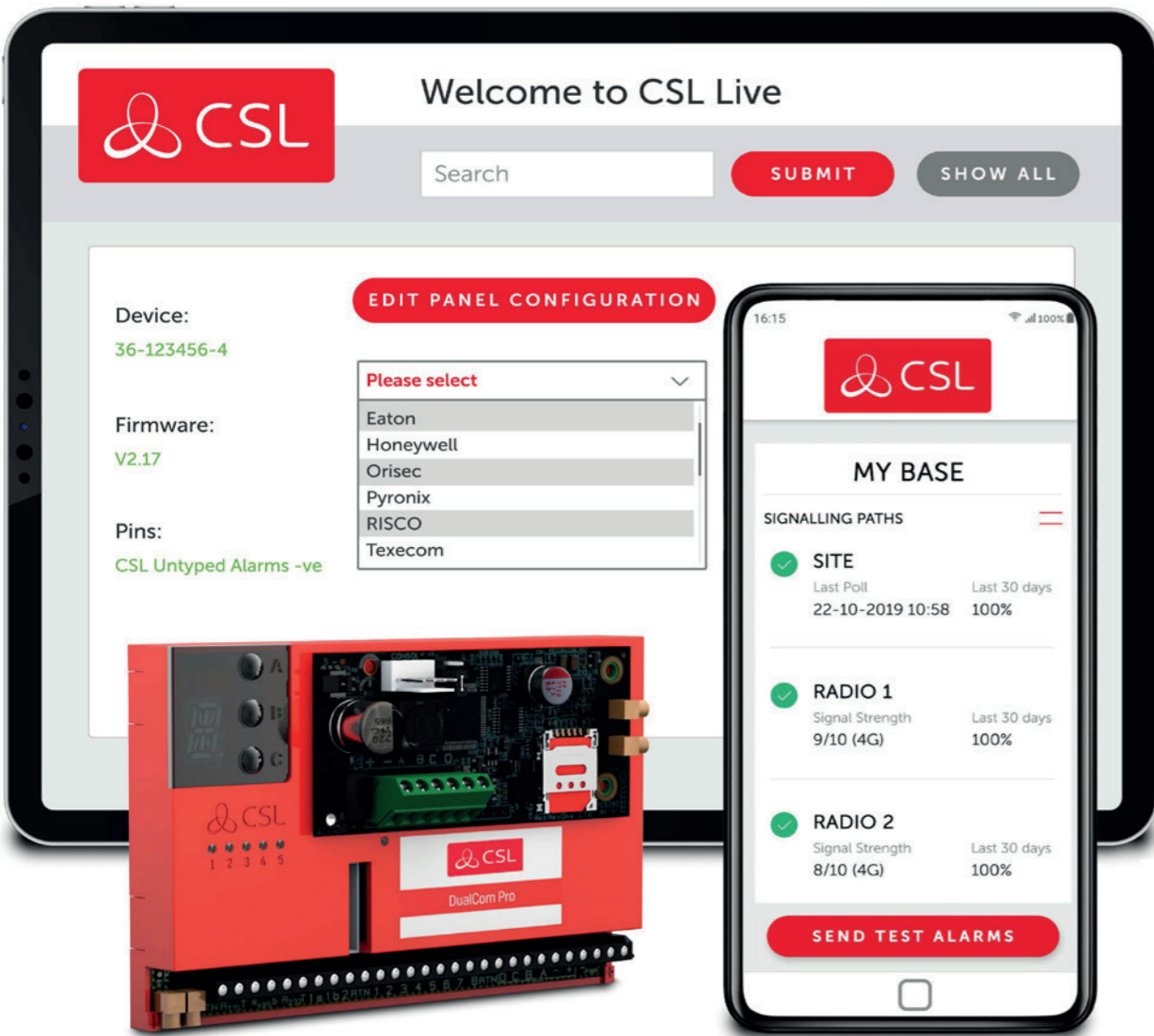
DigiAir Pro - our single path solution that utilises a Radio or LAN path to signal an alarm. The Radio variant uses a 4G WorldSIM to send its signal and is also supplied with a network diverse standby SIM to safeguard your system, should the primary SIM lose its connection.

GradeShift Pro - our dual path solution that utilises a combination of two Radio paths or one Radio and one LAN path to signal an alarm.

GradeShift Pro Radio/Radio uses two active 4G WorldSIMs, each with their own radio module, one as the primary and one as the secondary path. A third standby SIM acts as a backup to the primary SIM on the primary path. Each SIM operates on an independent network from the other for total resilience.

GradeShift Pro LAN/Radio uses LAN connectivity for its primary path and a 4G WorldSIM as its second path. A standby WorldSIM is also supplied.
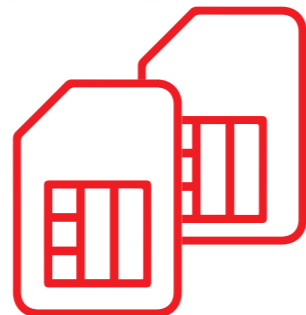
DualCom Pro Range Features

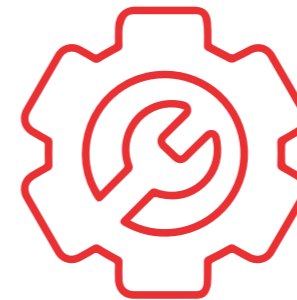| Product	EN SP&DP Classes	Catastrophic Failure Reporting	EN50136, EN54 & PD6669:2017 Approved	UDL Available	Dual or Single Path	4G WorldSIMs Included	Paths Available
DigiAir Pro	SP2	25 Hours	✔	✔	Single	2/0	Single 4G Radio / Single LAN
GradeShift Pro	DP2	31 Mins	✔	✔	Dual	3/2	Dual 4G Radio / LAN + 4G Radio
GradeShift Pro	DP2+	11 Mins	✔	✔	Dual	3/2	Dual 4G Radio / LAN + 4G Radio
GradeShift Pro	DP3	4 Mins	✔	✔	Dual	3/2	Dual 4G Radio / LAN + 4G Radio
GradeShift Pro	DP4	3 Mins	✔	✔	Dual	3	Dual 4G Radio

Simpler & Faster Installs

Save time on installs when you opt for any radio only option, as no wired infrastructure changes need to be made

Remote 2nd Module

Install 2nd Radio Module up to 50m away from panel to ensure the best levels of connectivity

Latest EN Standards

DualCom Pro meets the latest European standards for DP & SP levels, including DP4 for Dual Radio
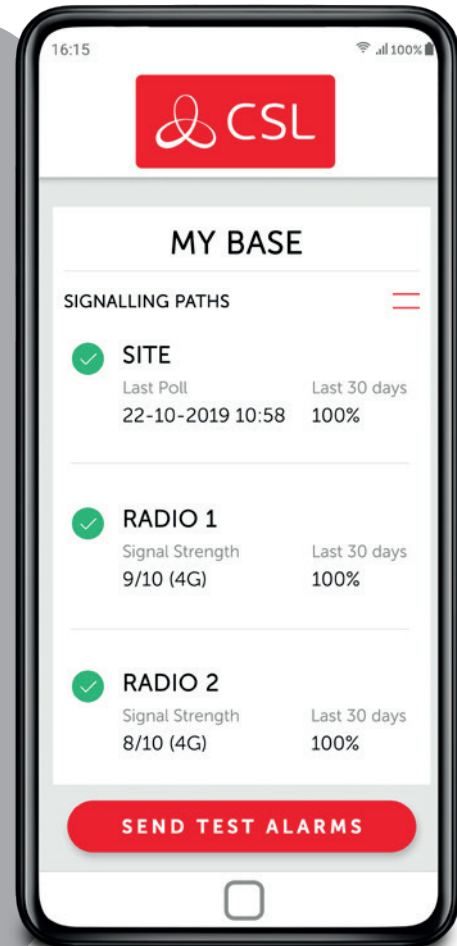
Maximum Reliability

Sends signals via network diverse 4G WorldSIMs for maximum uptime & total resilience

Take Control with DualCom Pro

CSL Live & My Base

- Access and manage your entire DualCom Pro signalling base

- Smart Reporting enabled as standard to reduce the 'noise' at the ARC created by single path failures

- Send test alarms from your device via the My Base App or CSL Live Portal

- Instant device registration with a scannable QR Code provided with every Pro device

- Detailed analytics including: alarm event history, uptime history, signal strength and more
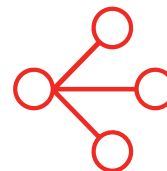
16:15   100%

CSL

MY BASE

SIGNALLING PATHS

✓ **SITE**
Last Poll   Last 30 days
22-10-2019 10:58   100%

✓ **RADIO 1**
Signal Strength   Last 30 days
9/10 (4G)   100%

✓ **RADIO 2**
Signal Strength   Last 30 days
8/10 (4G)   100%

SEND TEST ALARMS

CONTROL & CONFIGURE WITH MY BASE

Signal Strengths
View signal strengths and radio technology instantly to ensure your systems are working at an optimum level

Smart Reporting
Configure smart reporting to fit your requirements. Choose from 5 reporting types

Search Devices
Use the search function within My Base to find a specific device within your estate

Show Active Units
Clearly displays devices that are currently active 'In Contact' & those with 'No Working Paths'